



Property Maintenance Operative
Level 2

Overview

Apprenticeship:

Property Maintenance Operative

Qualification: Level 2

Duration: 24 months

The primary role of a Property Maintenance Operative is to optimise property condition and quality, and to ensure the building is kept in a safe, working condition. Property Maintenance Operatives need to maintain a high level of quality, providing maximum satisfaction to customers, clients, guests and team. They will understand the mechanism of buildings including electrical, plumbing, plant, safety systems and equipment. They will provide first and immediate response to fault finding, whilst maximising quality and ensuring cost effectiveness. They will ensure prevention of major damage that could result in extensive costs, and minimise reactive intervention.



Type of job roles the programme is for

- Maintenance Assistant
- Property Engineer
- Facilities Assistant
- Maintenance Engineer
- Maintenance Manager
- Maintenance Technician
- Caretaker

Qualifications

- Level 2 Property Maintenance Operative
- Functional Skills in Maths
- Functional Skills in English

Progression opportunities

- Technical specialist role
- Management role

Training Process

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- New learners are assessed by a Skills Coach to ensure their suitability for the programme
- After this, they will complete an initial assessment and scoping to identify areas of improvement, and development goals for the apprenticeship
- An apprenticeship induction is then held for new learners, where they will be introduced to the schedule of study

Skills

- Working Safely
- Preventative Maintenance
- Repair and reactive maintenance
- Repairs to the fabric of a building (walls, plaster damage or other trowel related tasks)
- Repairs to doors, doorframes or skirting boards or other related Carpentry and Joinery tasks
- Repairs to tiles, painted or papered surfaces or other related finishing tasks.
- Repairs to plumbing and drainage systems
- Repairs to damaged sockets, plugs lighting and fuses
- Safe use of hand tools and power tools.

Knowledge

- Understand the principals of maintaining heating ventilation systems, boilers and refrigeration.
- Roles and responsibilities associated with effective property maintenance
- Principles of building construction and maintenance associated with brick/plaster/wood occupation/tiling/finishing and plumbing and drainage
- Understand how to maintain electrical systems.

Behaviours

- Customer service
- Effective communication
- Effective team work
- Logical thinking
- Working effectively
- Time management
- Adaptability

Pathway

Apprenticeship: Property Maintenance Operative

There is a clear GC Education & Skills career pathway for the apprentice once they've completed the Level 2 Property Maintenance Operative course.

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Construction Apprenticeship Routes

Level 2

Decorative Finishing and Industrial Painting Level 2

General Construction Operations Level 2

Plastering Level 2

Property Maintenance Operative Level 2

Wall and Floor Tiling Level 2

Wood Occupations Level 2

Level 3

Construction Contracting Operations Level 3

Electrotechnical (Installation) Level 3

Gas Engineering Level 3

Plastering Level 3

Refrigeration Air Conditioning and Heat Pump Engineering Technician Level 3

Wood Occupations Level 3