



IT Professional
Level 3



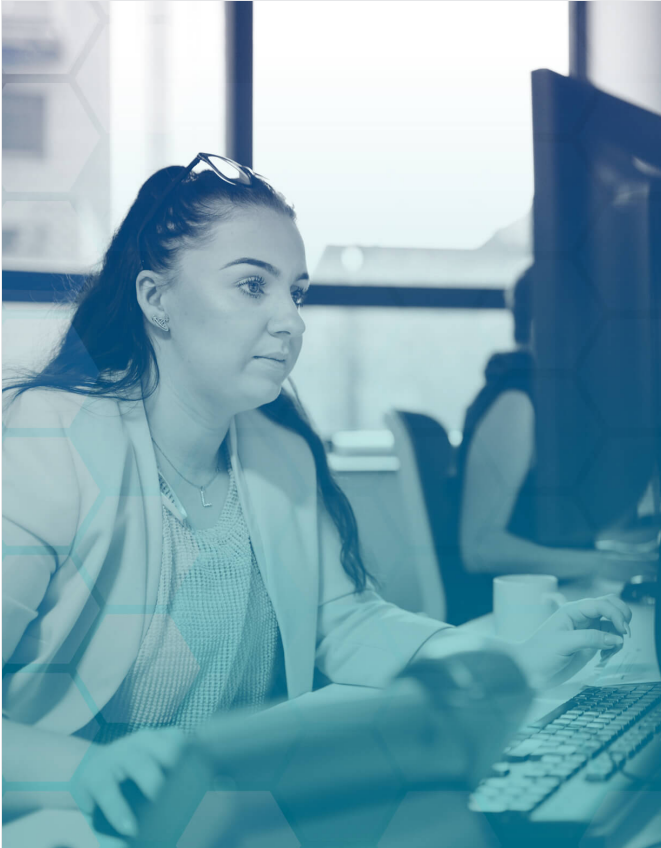
Overview

Apprenticeship: IT Professional

Qualification: Level 3

Duration: 18 months

The IT Professional apprenticeship is for anyone wishing to develop their ICT competency; from those just starting out in the industry to those in senior management roles. You could be working within the ICT sector, or providing IT support or strategy in any other sector.



Type of job roles the programme is for

- Help Desk Technician
- First or Second Line Support
- IT Infrastructure Technician
- Network Support
- Business Analyst
- Computer Games Designer

Qualifications

- Apprentices can achieve at least one internationally recognised vendor or professional qualification.
- Functional Skills in Maths
- Functional Skills in English

Progression opportunities

- Digital & Technology Solutions Degree

Core competencies

- Communication
- IT security
- Remote infrastructure
- Data
- Problem solving
- Workflow management
- Health and safety
- Performance

Training Process

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- New learners are assessed by a Skills Coach to ensure their suitability for the programme.
- After this, they will complete an initial assessment and scoping to identify areas of improvement, and development goals for the apprenticeship.
- An apprenticeship induction is then held for new learners, where they will be introduced to the schedule of study.

Modules

Ongoing Skills Development Coach Support

1 - KM1 Networking Fundamentals

- Online/Classroom: 12 days

2 - KM2 Security Fundamentals

- Classroom/Online: 8 days

3 - KM3 Develop ICT technical documentation and procedures

- Online:

Pathway

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There is a clear GC Education & Skills career pathway for the apprentice once they've completed the Level 3 IT Professional course.

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ICT Apprenticeship Routes

Level 3

Infrastructure Technician Level 3

IT Professional Level 3

Level 4

Software Developer Level 4